# Davis|Bozeman LAW

Case Pulse – Client Portal

How to Activate your Case Pulse account

1. The initial communication from Case Pulse to activate your account will be sent in the form of text and email to your email address and cell phone:
   a. Email Notification will sent to the email address provided to the firm. Below is a screenshot of the message that will be sent.
   b. The activate your account email will be sent by the notifications@davisbozemanlaw.com email address
      i. Please note this email is used to send notifications only. **DO NOT REPLY.**
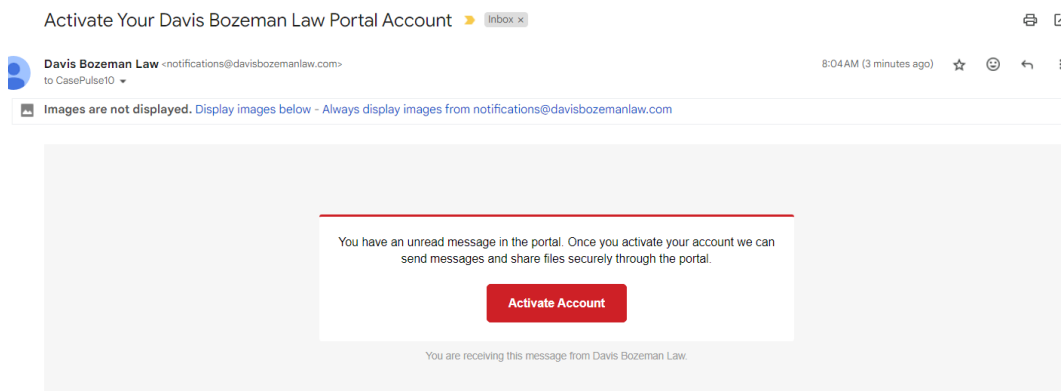
   c. See the below text message notification that is sent to your cell phone number provided to the firm:
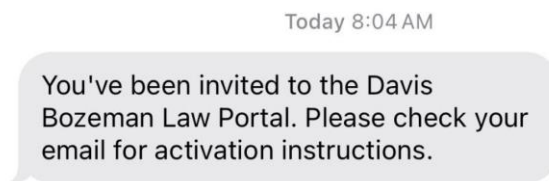
2. **Click on Activate Account** and you will now set up your password to access your account
3. **Your username** will be your email address
4. Once you have created your password you can now login to your account and will began receiving and can send messages via the client portal.

Resetting your Davis Bozeman Law Client Portal Password

If you need to reset your password for the client portal, follow these steps:

1. **Go to the login page** of the client portal at https://clients.davisbozemanlaw.com
2. **Click on the "Forgot password?" link**

3. **Enter your email address** that you provided to our firm initially.

4. **Check your email inbox** for a message from notifications@davisbozemanlaw.com containing a password reset link.

5. **Click the link in the email** to open the password reset page.

6. **Create a new password** by entering it twice (to confirm).

7. **Submit the new password** and you'll be able to log in to your account with your updated credentials.